

## **Valet Operations Schedule**

There are three separate valet operations at UNC Hospitals, and each caters to different visitor needs. Below is the information about each valet parking option.

## **Valet**

Our main valet parking operation is located across from the Children's Hospital. The hours of operation are from 5:30am until 7:30pm, Monday through Friday. Valet services are closed on weekends and holidays. The cost is \$10.00 per visit, and you may pay with cash, credit or debit. We take Visa, MasterCard, American Express, and Discover.

If you are a frequent user of our valet services at the hospital, we recommend purchasing a valet coupon book, which is available from the valet cashier. The cost is \$45.00 for a set of five (5) parking coupons, giving you a savings of \$1.00 per visit.

Once you are ready to leave the hospital, take your valet stub to any hospital Information Desk and they will call for your vehicle to be delivered to that door. If retrieving your vehicle after we close at 7:30pm on a weekday or at any time on a weekend, exit the Children's Hospital entrance and hold up your valet stub for the Golf Cart or Van Shuttle driver. The driver will then assist you with retrieving your vehicle.

## **Cancer Hospital Valet**

Our other valet operation is located in the Manning Drive parking lot immediately in front of the North Carolina Cancer Hospital. The hours of operation are from 6:00am -6:00pm, Monday through Friday. Cancer Hospital valet services are closed on weekends and holidays. The cost is \$10.00 per visit and this valet location takes cash only.

We recommend this valet operation to anyone going into the North Carolina Cancer Hospital, since it is the most convenient valet location to this hospital. If you have been given a parking pass by the Radiation Oncology department at the North Carolina Cancer Hospital because you are receiving their daily treatments, you are allowed to park in the Manning Drive parking lot for free for one (1) hour while you receive your treatment.

Once you are ready to leave the hospital, return with your valet stub to the podium located outside the Manning Drive entrance to the Cancer Hospital. If assistance is needed getting back to the area, stop at the nearest Information Desk. To retrieve your vehicle between 6:00pm and 7:30pm, call 919-966-7596. After 7:30pm, or if you're retrieving your vehicle over the weekend, exit the Children's Hospital and hold up your valet stub for the Golf Cart or Van Shuttle driver. The driver will then assist you with retrieving your vehicle.

## **Emergency Room Valet**

We provide a free valet service to patients wishing to be seen in the Emergency Room. The valet booth is located outside the entrance to the Emergency Room. This service is available 24 hours a day, 365 days a year, including weekends and holidays. However, if you are admitted into the hospital from the Emergency Room, you must arrange to have your vehicle removed from the Emergency Room parking lots, as space is limited and must be reserved for people currently in the Emergency Room.

To retrieve your vehicle, take your valet stub to the valet booth and present it to a valet attendant.

