

COLLEGE VOLUNTEER OPPORTUNITIES

- Administration
- Admitting
- Artheels
- Blood Donation Center
- Breast Imaging/Mammography
- Burn Center
- Cardiology Services Waiting Room
- Carolina Pediatric Attention Love and Support (CPALS)
- Central Distribution Services
- Central Sterile Processing
- CT Scan
- Cystic Fibrosis Friends – Children’s
- Cystic Fibrosis Inpatient Unit
- Dental Clinic
- Doula
- Ear, Nose and Throat (ENT) Clinic
- Emergency Department
- Employee Benefits
- Employee Recreation
- Family Medicine Center
- Farmers Market
- Geriatric Psychiatry
- GI Motility and GI Procedures
- Gift Shop
- Hand Rehabilitation Center
- Hospital School
- Information Desk/Guest Services
- Intensive Care Waiting Room
- Internal Medicine Enhanced Care
- Latino Clinic
- Library Cart
- Lion’s Den
- Medical Engineering- office
- Maternity Center Greeter
- Medical Equipment for the Developing World (MEDWORLD)
- Music Therapy- Geriatric Psych
- Newborn Critical Care Center (NCCC)- Parent Education
- Newspaper Delivery
- Nursing Practice, Education & Research
- Nursing Units
- Nutrition Services
- OB/GYN Clinic
- Occupational Therapy (OT)
- Occupational Therapy Psychiatry (OT PSYCH)
- Oncology Inpatient
- Oncology Patient and Family Resource Center
- Ophthalmology Clinic- Office
- Patient Relations- also Spanish Conversation
- Pediatric Emergency Department
- Pediatric Inpatient Playroom
- Pediatric Parent Brunch- Spanish
- Pharmacy
- Physical Therapy (PT)
- Post Anesthesia Care Unit (Women’s and Children PACU)
- Radiology
- Speech Language Pathology & Audiology
- Special Infant Care Clinic (SICC)
- Surgery Waiting Rooms
- Surgical Pathology
- Transplant
- Volunteer Services
- Women’s Health Information Center (WHIC)

College Opportunities

Please note that some areas require you to contact the liaison in addition to registering with Volunteer Services.

ADMINISTRATION: Assist with office duties in the Administrative Suite.

Availability: Monday – Friday, 9am-4pm

ADMITTING/REVENUE CYCLE MANAGEMENT: Assist with waiting area and office duties in Registration and Admitting. May be assigned projects with Revenue Cycle Management.

Availability: Monday - Friday, 6am - 12pm

ARTHEELS: Share music, dance, theater and the visual arts with pediatric and adult patients. Bring color and smiles to hospital rooms and have lots of fun at the same time. Art experience is not necessary- but passion for the arts is a plus!

Requirements: Contact Tiffany Payne at tpayne@live.unc.edu if interested.

Availability: Monday - Sunday, times vary

BLOOD DONATION CENTER: Work in the Cancer Hospital. Volunteers socialize with donors, answer phone calls, run errands, provide snacks and much more! Great opportunity to work directly with donors! Really need volunteers from 4-7!

Availability: Monday - Thursday, 8am - 8pm; Friday, 8am - 2pm

BREAST IMAGING: Volunteer in the breast imaging clinic at the Cancer Hospital. Assist radiology technicians and help out with outpatient appointments.

Requirements: Female volunteers only

Availability: Monday - Friday, 8am - 3pm

BURN CENTER AIDE: Mature volunteers can gain exposure to acute and rehabilitative burn care. Routine duties include escorting and providing companionship to non-critical patients, stocking supplies and delivering meal trays, assisting nurses with ambulation and feeding of patients. Positions are extremely limited. Prefer year-long commitment.

Requirements: Must be a returning volunteer at UNC Health Care. Contact Sterling Cates at scates@email.unc.edu if interested.

Availability: Monday - Sunday, 8am - 10 pm

CARDIOLOGY WAITING ROOM: To assist patients and families of patients in Cardiology and to serve as a liaison with the staff of the Cardiology Services: EKG, Cath, EP and Echo. Volunteer will act as a receptionist in the Cardiac Waiting Room. This can be an area to get your homework done as well as help out the Cardiology staff!

Availability: Monday - Friday, 8am - 4pm

CAROLINA PEDIATRIC ATTENTION LOVE AND SUPPORT (CPALS) AND

PEDIATRIC ONCOLOGY: Carolina PALS is a nonprofit service organization composed of university students whose mission is to provide trusting, supportive relationships with pediatric patients who have life threatening illnesses while providing recreational activities for the children and their families and educational opportunities for student members. Prefer year-long commitment. CPALS volunteer in the Pediatric Oncology Clinic in the Cancer Hospital.

Requirements: Contact Jess Irven at jirven@unch.unc.edu if interested.

Availability: Monday - Friday, 7:30am - 3pm

CENTRAL DISTRIBUTION SERVICES: Assist staff with pulling and transporting supplies to inpatient units and other areas in the hospital. Great position to learn the hospital and keep busy!

Availability: Monday - Sunday, 8am - 8pm

CENTRAL STERILE PROCESSING: Assist with pick-up of supplies and instrument inventory. Help with assembly of supplies required for surgical procedures and assist with basic clerical needs i.e.: sorting, filing, copying, mail pick-up.

Availability: Monday - Friday, 8am - 3pm

CT SCAN: Volunteers greet patients, help transport patients to and from the waiting room, the ED, and the CT table. Volunteers also assist trauma technologists in the processing procedure for x-ray cassettes, stock and clean rooms and assist in getting paperwork to and from the Reading Rooms.

Availability: Monday - Friday, 8am - 9pm

CYSTIC FIBROSIS FRIENDS: This program offers volunteers the opportunity to provide friendship and emotional support to children with CF and their families. Students gain experience working in the hospital setting and learn about CF and chronic illness in children. Year-long commitment preferred.

Requirements: Must not have Cystic Fibrosis.

Availability: Flexible hours, Monday-Sunday

CYSTIC FIBROSIS INPATIENT UNIT: This opportunity is for mature students interested in nursing or medicine. Volunteers will work with adult patients with Cystic Fibrosis who are in need of socialization and assistance. This is an excellent opportunity to work one-on-one with patients and become acquainted with an inpatient medical setting.

Requirements: Must be at least a sophomore

Availability: Monday - Sunday, 11am - 8pm

DENTAL CLINIC: Mature volunteers interested in dentistry needed for this busy clinic. Volunteers will pull and file charts, chaperone patients and assist with educational materials. Volunteers expected to help with office-related duties. Located in the Hospital.

Availability: Monday - Thursday, 8am - 12:30pm and 1:30pm - 5pm; Friday, 8am - 12:30pm

DOULA: Doulas provide continuous support and comfort to laboring women and supplement care given by her medical providers and support system. Doulas must complete formal training associated with a certifying agency such as DONA, CAPPA or ALACE. Cost for certification is involved and training is several times per year.

Requirements: Must have permission from liaison. Contact Teresa Howard at birthpartners@gmail.com if interested.

Availability: Hours vary

EAR, NOSE AND THROAT (ENT) CLINIC: Volunteers will assist staff with the preparation of treatment tubing, distribute patient chart materials, and run errands to other clinics and labs.

Availability: Tuesday - Thursday, 1pm - 5pm

EMERGENCY DEPARTMENT: This area is for people interested in medical school, nursing, or PA school. Students must be mature and people-oriented. Volunteers are exposed to a busy acute area while providing supplementary assistance to professional staff in the ED. Duties include escorting non-critical patients, replenishing supplies, and other duties as they apply.

Requirements: Junior or Senior ONLY! Must have Hep B immunization series.

Availability: Monday - Sunday, 9am - 12am

EMPLOYEE BENEFITS: Assist with filing, data management, answering telephone calls and office duties in Human Resources. Located in the Hedrick Building by the Friday Center and Meadowmont.

Requirements: Need your own transportation or ride the bus

Availability: Monday - Friday, 8am - 5pm

EMPLOYEE RECREATION: Assist with tasks in the Employee Rec Department oriented to providing activities to the employees at UNC Hospitals.

Availability: Monday and Wednesday, 1pm - 4pm; Tuesday, 9am - 1 pm; Thursday, 9am - 4pm

FAMILY MEDICINE CENTER: Learn what it's like to work in a Family Practice Clinic! Assist staff with basic clerical duties and work alongside nurses to benefit patient care. Located in the Aycock Building.

Requirements: Need your own transportation, take shuttle from hospital, or ride the bus

Availability: Monday - Friday, 8am - 5pm

FARMERS MARKET: Nutrition and Food Services and the Employee Wellness Committee are looking for a few great volunteers to help with the Wellness Wednesday's Farmers Market. Volunteers will assist the farmers with unloading their trucks, and help set up and man the Wellness Table for the market.

Availability: March - September; Wednesday, 12:30pm - 2:30pm

GERIATRIC PSYCHIATRY: Volunteers needed to spend time with older patients. This opportunity takes a self-motivated and self-directed volunteer who enjoys socializing with senior citizens with dementia in the Neurosciences Hospital.

Availability: Monday - Sunday, 9am - 6pm

GI MOTILITY and GI PROCEDURES: Work in GI Procedures or GI Motility in **Memorial Hospital** or the Endoscopy Center at **Meadowmont**. Volunteers needed to transport patients and help stock rooms as well as completing other tasks in these busy procedural areas. Meadowmont is an opportunity for significant patient contact.

Requirements: For Meadowmont : need your own transportation or ride the bus

Availability: Monday - Friday, 9am - 4pm

GIFT SHOP: Volunteers needed to sell merchandise to visitors, patients and staff. The gift shop is operated by the Volunteer Association as a fundraising project with funds going back to support hospital projects. Merchandise includes gift items, jewelry, cards, magazines, candy and sundries.

Availability: Monday - Friday, 9am - 8pm; Saturday and Sunday, 1:30pm- 5pm

HAND REHABILITATION CENTER: This area provides volunteers with an opportunity for exposure to the team approach to rehabilitation in a specialized setting. Students interested in OT are encouraged to apply. Volunteers gain experience with patient interaction and may directly observe therapists. Other responsibilities include clerical and clean-up duties. Located in the ACC Building.

Requirements: Need your own transportation, take shuttle from hospital or ride the bus

Availability: Monday and Tuesday, 9am - 12pm and 1:30pm - 4:30pm; Wednesday and Friday, 10am - 12pm and 1:30pm - 4:30pm

HOSPITAL SCHOOL: Volunteers tutor patients in higher math and sciences such as Algebra II, pre Calculus, Chemistry, etc...

Requirements: Contact Flicka Bateman at fbateman@unch.unc.edu if interested.

Availability: Monday - Friday, 9am – 10am or 10am-12pm

INFORMATION DESK: Volunteers greet patients and visitors and escort them to their destinations. They also answer questions and provide information about the hospital and the surrounding community. Must be social and outgoing!

Availability: Monday - Friday, 7am - 7pm

INTENSIVE CARE WAITING ROOM: Volunteers are in charge of 2nd Floor ICU Waiting Room duties, such as checking in visitors, answering phones, and escorting family members to the ICUs. Can be a good place to get homework done in the evening! Must be a mature, self-starter- ideally a returning volunteer.

Availability: Monday - Sunday, 8am- 9pm

INTERNAL MEDICINE ENHANCED CARE DIABETES PROGRAM: Volunteers will work directly with members of the clinic to assist with various tasks associated with providing and improving patient care. The position will provide the volunteer with the opportunity to learn about diabetes care and with experience working on a variety of tasks in a fast-paced clinic setting. Creativity, self-confidence and flexibility are a must! Need to be computer proficient, including knowledge of Word and Excel. Located in the ACC Building.

Requirements: Need your own transportation, take shuttle from hospital or ride the bus
Availability: Need to volunteer 10-15 hrs/wk! Flexible

LATINO CLINIC: Assist UNC Hospitals' Hispanic population by helping the Latino Clinic. This program works with many hospital clinics to help non-English speaking patients receive the care they need. The clinic needs both clerical help and assistance with patient satisfaction surveys, etc... You do not need to speak Spanish to help out!

Requirements: Contact Claudia Rojas at crojas@unch.unc.edu if interested.

Availability: flexible Monday - Friday

LION'S DEN: Supervise the technology room in the Children's Hospital sponsored by the National Hockey League. Kid loving folks should apply! This area is sometimes slow and may be a good place to get homework done as well!

Availability: Monday - Sunday, 11am - 1pm and 4pm - 6pm

MATERNITY CENTER GREETER: Volunteers help out on 5 Women's inpatient and assist staff to greet incoming visitors at the front desk. Spanish speakers encouraged to apply! Must be friendly and extroverted!

Availability: Monday - Sunday, 9am - 8pm

MEDICAL ENGINEERING: Assist medical engineering with office and clerical duties.

Availability: Monday - Friday, 12:30pm - 4:30pm

MEDWORLD (Medical Equipment for the Developing World): MEDworld collects and recycles medical supplies. Supplies are donated to developing and needy nations. This is an excellent volunteer opportunity for students interested in international humanitarian aid. Opportunities at the warehouse (need a car) and in the Hospitals.

Requirements: Completion of MEDworld Orientation. For more information go to med.unc.edu/medworld/unchospitals

Availability: flexible hours

MUSIC THERAPY- GERIATRIC PSYCH: Assist the Music Therapist in carrying out therapeutic music groups with senior citizens with dementia. Volunteers will help out with patient transportation, setting up activities and assisting patients during the activities. Very patient interactive. Musical experience preferred, a love of music required!

Availability: Specific Shift! Mon, Tues, Thurs, Fri 9:45am-11:15am

NEWBORN CRITICAL CARE CENTER (NCCC)- PARENT EDUCATION: Mature volunteers help parents with babies in the NCCC! Volunteers prepare educational materials to distribute to parents about early intervention resources and help with scrapbooks. This position is a good opportunity to work with families in the Children's Hospital.

Requirements: Junior or Senior, Human Services Major

Availability: Monday - Thursday, 10:15am - 7:15pm, specific shifts

NURSING PRACTICE, EDUCATION & RESEARCH: Work with the RN Education Department to ensure that UNC RNs get training necessary to practice at UNC Hospitals. This

opportunity is primarily clerical, and responsibilities will be xeroxing, putting packages together, and general office duties.

Availability: Tuesday - Thursday, 1pm - 4pm

NURSING UNIT: Assist nursing units at the front desk. Volunteers will work with patients on inpatient units who are in need of socialization and assistance. Volunteers will also help with clerical work on the units and at the front desk. This is an excellent opportunity to work one-on-one with patients and become acquainted with an inpatient acute medical setting.

Availability: Monday - Sunday, 8am - 8pm

OB/GYN CLINIC: Volunteers will assist with clerical duties in the OB/Gyn Clinic.

Availability: Monday - Friday, 8:30am - 5pm

OCCUPATIONAL THERAPY (OT): Occupational Therapists work on helping patients regain function in the daily lives. While working with an OT, duties might include transporting patients in wheelchairs, restocking supplies, cleaning equipment, observing treatments, and miscellaneous office duties. **Both inpatient and outpatient opportunities available.** This position is primarily for students interested in a career in occupational therapy.

Availability: Outpatient, Inpatient and Pediatric: Monday - Friday, 9am - 12 pm and 1 pm - 4pm

OCCUPATIONAL THERAPY PSYCHIATRY (OT PSYCH): Occupational Therapists work on helping patients regain function in the daily lives. In the Neurosciences Hospital (psychology), duties might be to do filing, organize materials, observe treatment sessions, and make craft samples.

Availability: Tuesday and Thursday, 1pm - 4pm; Friday, 9am - 12pm

ONCOLOGY INPATIENT: Assist Cancer Hospital Acute Care Unit patients with general patient support and inpatient clerical work. Unit also would like a “game day” volunteer and someone to help with family meals on Monday evenings. Must be dependable and a self-starter!

Availability: Monday - Friday, 2pm - 5:30pm

ONCOLOGY PATIENT AND FAMILY RESOURCE CENTER: Volunteers welcome cancer patients/families and help provide comfort through a variety of support services. Staffing our entrance desk to greet visitors and answering our main phone, offering refreshments, acquainting families with all the services available in the center, helping in special service areas or projects such as the boutique, relaxation spaces, art programs. Our returning volunteers may staff the mobile information cart that visits families in all treatment areas in the N.C. Cancer Hospital.

Availability: Monday - Friday, 9 am - 5 pm

OPHTHALMOLOGY CLINIC: Volunteers interested in ophthalmology and ophthalmologic photography will have the opportunity to work in the eye care clinics. Volunteers will be transporting patients, organizing files, and assisting where needed. Primarily clerical and office positions. Clinic at the ACC.

Availability: Monday - Friday, 8am - 5pm

PATIENT RELATIONS: Volunteers needed to visit patients. Not clerical! Volunteers must be mature, have excellent communication skills, and the ability to remain neutral on issues while respecting patient confidentiality. This is a great fit for Health Policy students. Spanish speakers encouraged to apply!

Availability: Monday - Friday, 8:30am - 4:30pm

PEDIATRIC EMERGENCY DEPARTMENT: This opportunity is for students interested in nursing or medical school. Must be mature and people-oriented. Volunteers will assist staff by escorting patients and family members, stocking supplies, and answering phones.

Requirements: Junior or Senior

Availability: Monday - Sunday, 3pm - 11pm

PEDIATRIC INPATIENT PLAYROOM: Volunteers assist recreation therapists in carrying out recreational and developmental games and activities with hospitalized children from one to eighteen years of age. Volunteers will assist therapists by helping with patient transportation, setting up activities, and preparing for special events. All volunteers must have had chicken pox or vaccine in order to volunteer in this area. Very patient interactive. **Specific shifts**

Availability: Monday - Friday, 10am - 11pm, 10:45am - 12:15pm, 1pm - 2pm, 1:45pm - 4:15pm, 4pm - 5pm, 5:45pm - 7:15pm Saturday-Sunday, 1:45pm - 4:15pm ONLY

PEDIATRIC PARENT BRUNCH- SPANISH: Assist with the Pediatric Parent Brunch. Must be fluent in Spanish!

Availability: Tuesday, 10am - 11:30am

PHARMACY: Assist with stocking, cleaning and filing in the outpatient pharmacy. Extremely limited number of positions.

Requirements: Returning pre-pharmacy students only.

Availability: Monday - Friday, 9am - 6pm

PHYSICAL THERAPY (PT): Physical therapists work on helping patients regain mobility and function. Duties might include transporting patients in wheelchairs, restocking supplies, cleaning equipment, observing treatments, and miscellaneous office duties. **Both inpatient and outpatient opportunities available.** This position is primarily for students interested in a career in physical therapy.

Requirements: For Meadmont, ACC, Carolina Point II and Hillsborough- you will either need to use your own transportation or take a bus to the off-site clinics. Carolina Point II can only take female volunteers due to the nature of the treatments.

Availability:

Wellness Center at Meadmont: Monday, 9am - 5pm

ACC- Outpatient: Monday - Friday, 8:00am - 12pm and 1pm - 5pm

Hospital- Outpatient, Inpatient and Pediatric: Monday - Friday, 9am - 12 pm and 1 pm- 4pm

Hillsborough: Monday - Friday, 8:30am - 4:30pm

Carolina Point II (Oncology)- Wednesday 8am - 12pm and 1pm - 5pm

Spine and Imaging Center- Hwy 54- Monday-Friday 1pm - 4:30pm

POST ANESTHESIA CARE UNIT (PACU)- Women's and Children's: Volunteers are given the opportunity to ask and learn about the care of patients in this temporary intensive care setting, also known as the "recovery room." Volunteers must be mature students. Primary functions of volunteers are to answer phones to update the status of patients, log in patients, and obtain supplies. The PACU is a good opportunity to be exposed to post-operative procedures.

Availability: Monday - Friday, 3pm - 6pm

RADIOLOGY: Students will have the opportunity to view x-ray films and gain a learning knowledge of radiology. Volunteers will transport patients to the ER x-ray area or the main and pediatric radiology services areas and assist with office duties as needed.

Availability:

Neurosciences: Monday - Friday, 8 am - 4 pm *Returning Radiology volunteers can work outside these hours.

Main and Peds: Monday - Friday, 9am - 2pm

RADIOLOGY – ACC: Volunteers work in the Orthopedic Clinic and other areas at the Ambulatory Care Center (ACC) assisting staff by picking up x-rays and escorting patients to radiology. Volunteers will also act as lab runners.

Requirements: Must have had Hep B immunization series. Need your own transportation, take shuttle from hospital or ride the bus

Availability: Monday - Friday, 8am - 4pm

SPEECH LANGUAGE PATHOLOGY & AUDIOLOGY: Assist in projects/office tasks related to audiology and speech pathology. Students will also be given the opportunity to earn observation hours. This volunteer opportunity available only to students interested in going into the field of Audiology and/or Speech Pathology.

Requirements: Speech pathology major

Availability: Monday - Friday, 9am - 5pm

SPECIAL INFANT CARE CLINIC (SICC): Volunteer will provide direct support to previous Newborn Critical Care Center (NCCC) patients and families by escorting families to different areas of the hospital, chaperoning siblings, giving out books to children, etc...

Availability: 2nd and 4th Thursday of the month, 8am - 5pm; Some Fridays

SURGERY WAITING ROOMS: Serve as a liaison between hospital staff in the Post Anesthesia Care Unit (PACU) and family and friends of patients. Keep families informed about the status of their loved ones. Must be a good communicator, speak clearly, with excellent people skills! Positions on 2nd and 4th Fl Anderson.

Availability: Monday - Friday, 9am- 8pm

SURGICAL PATHOLOGY: This area needs dedicated volunteers who can file slides. Surgical Pathology deals with excised tissues from patients for diagnostic purposes. Science-oriented volunteers have a unique opportunity to learn pathology, anatomy and medical terminology. Very limited number of positions.

Requirements: Returning Junior or Senior volunteer

Availability: Monday - Friday, 8am - 12pm and 1pm - 4pm

TRANSPLANT: Volunteers assist departmental staff with miscellaneous administrative tasks such as working on annual patient picnics, office work, etc...

Availability: Monday - Friday, 8am - 4pm

VOLUNTEER SERVICES: Help out in our office! We have a lot of administrative work that needs to be done to track all of our volunteers. You will also fill special requests from departments and patients/families. Maturity and flexibility are a must!

Availability: Monday - Friday, 10:30am - 3pm

WOMEN'S HEALTH INFORMATION CENTER (WHIC): The WHIC offers several volunteer opportunities. Volunteers give tours of Labor and Delivery in the Women's Hospital to expectant parents. Volunteers also work with the Ready, Set, Baby! Program, where they work with expectant parents on the baby-friendly initiative in the Women's Hospital. The WHIC also utilizes volunteers in their office, providing clerical support. An additional orientation will also be provided by liaison.

Requirements: Must be interviewed and selected for positions with the Women's Health Information Center. For information contact stork@unch.unc.edu.

Availability: Varies with job; days, evenings and weekends